

West Hardin CCISD

Staff Technology Needs Assessment

Network

Rating: Not applicable, Not very satisfied, Somewhat satisfied, satisfied, very satisfied, extremely satisfied

Reliability of the wired network

Speed of the wired network

Reliability of the wireless network

Reliability of internet access

Speed of internet access

Functionality of the internet filter

Reliability of the email system

Functionality and accuracy of the email system

Functionality and accuracy of email filtering

Reliability of the phone system

Functionality of the phone system

Hardware

Rating: Not applicable, Not very satisfied, Somewhat satisfied, satisfied, very satisfied, extremely satisfied

Functionality of the computer I primarily use

Technology equipment that is available to me

The variety of software programs available to me

The functionality of software programs that I use

Availability of computer labs

Functionality of computer labs

The number of student computers in my classroom

The functionality of the student computers in my classroom

Availability of mobile laptop labs

Functionality of mobile laptop labs

Importance of Technology

Rating: Not applicable, Very low priority, Somewhat low priority, Neutral, High priority, Extremely high priority

Importance of Display (projector or TV) in all classrooms

Importance of document camera in all classrooms

Importance of wireless network access available in all areas

Importance of available network storage (user folder, email storage)

Importance of speed of internet access

Communication and Support

Rating: Not applicable, Not very satisfied, Somewhat satisfied, satisfied, very satisfied, extremely satisfied

The appearance of the district web site

The information available on the district web site

The ease of use of the district web site

General communication of information related to technology

Technology training you have participated in

Procedures for submitting technical support work orders

Response time from computer technical support

Time to resolution of computer technical support needs

Time to resolution of telephone technical support needs

Time to resolution of network technical support needs

Professional development opportunities regarding teaching with technology